



P.O. Box 398
 Glenwood City, WI 54013
 Phone: 715-565-7742

Date: _____
 CSR: _____
 Account #: _____
 Date of Service: _____

CUSTOMER INFORMATION

Name: _____ Address: _____
 City: _____ County: _____ State: WI Zip: _____
 Billing Address: _____ City: _____ State: _____ Zip: _____
 Home #: _____ Cell #: _____
 Rent Own Landlord: _____ Phone #: _____
 Employer: _____ Phone #: _____
 Add'l Contact: _____ Phone #: _____ City: _____
 State _____ Zip _____ Driver's License #: _____ SS #: _____ - _____ - _____

INTERNET PLAN

Cable Internet with Video

Cable Internet WithOUT Video

- | | | |
|--|--|--|
| <input type="checkbox"/> Internet Speed 512K...\$19.95/month | <input type="checkbox"/> Internet Speed 512K.....\$29.95 | <input type="checkbox"/> Modem Activation Fee \$49.95 |
| <input type="checkbox"/> Internet Speed 1.5 M....\$29.95/month | <input type="checkbox"/> Internet Speed 1.5M.....\$39.95 | <input type="checkbox"/> Yes, I have a Network Card |
| <input type="checkbox"/> Internet Speed 3M.....\$39.95/month | <input type="checkbox"/> Internet Speed 3M.....\$49.95 | <input type="checkbox"/> Static IP \$5/month. Set up fee \$10. |
| | | <input type="checkbox"/> SecureIT Plus Coverage \$4.95/mo.
Installation fee \$29.95 |

Email Address Name (3-16 Characters) _____

Pricing and availability are subject to change without notice

CABLE PACKAGES

- Lifeline Basic Package** Channel 2-22.....\$14.95/mo
- Expanded Basic Package** Channel 2-79 Analog or Digital (Requires Digital Set Top Box @ \$4.95).....\$49.95/mo
- Digital Set Top**...\$4.95
Includes Pay Per View & 38 music channels
- HD-DVR Set Top**...\$9.95
Includes 7 Off Air HD Channels, Pay Per View & 38 music channels

Options Below Require Digital or HD-DVR Set Top Box

- Digital Family Package**(43 Channels).....\$14.95
- Digital Sports Package**(7 Channels).....\$9.95
- Digital HD Package**(12 Channels).....\$9.95
- Cinemax Package***(6 Channels).....\$13.95
- HBO Package***(6 Channels).....\$13.95
- Showtime/The Movie Package***(9 Channels)..\$13.95
- Starz/Encore Package***(13 Channels).....\$13.95

*1 HD Channel requires HD-DVR Set Top @ \$9.95

Loss or Damage of said hardware will be charged: \$300 – Digital Box, \$600 – HD/DVR Box, \$30-Remote.

Pricing and availability are subject to change without notice.

ACCEPTANCE

Read the following, and sign to indicate acceptance.

This agreement between Nextgen Communications, LLC and the above name, hereinafter referred to as "Nextgen," and the "Customer."

WHEREAS, Nextgen has agreed to provide the Access Plus Cable Modem connection to the Internet to the Customer based on terms and conditions agreed to between the parties. Nextgen has agreed to provide the Access Plus service at a symmetrical data transfer rate of up to 1 MEG per second. It should be noted that speed limitations can be impacted by elements on the Internet that are beyond the control of Nextgen.

NOW THEREFORE, IT IS HEREBY AGREED AS FOLLOWS:

1. Internet Access. Nextgen agrees to provide a direct Access Plus Cable Modem Internet connection for the Customer's Use at the residence located above, and for no other one's use except for the Customer. It should be noted that Nextgen access does not guarantee the ability to access every single location or function on the other one's use except for the Customer. It should be noted that Nextgen access does not guarantee the ability to access every single location or function on the Internet, as these are impacted by aspects outside of Nextgen's control.
2. Rates. For providing the Access Plus connection to the Internet, the Customer agrees to pay to Nextgen the monthly charges selected below due and payable on the tenth day of each month.
3. Duties and Responsibilities of Customer.
 1. The Customer agrees not to use the Internet access being provided by Nextgen for any purpose that violates Federal, State or Local laws. The Customer agrees not to use the access to interfere with or disrupt network users, service or equipment. Such interference or disruption includes, but is not limited to:
 - a) Distribution of unsolicited advertising;
 - b) Propagation of computer worms or viruses;
 - c) Use of the network to make unauthorized entry to other computational, information or communication devices or resources;
 - d) Unauthorized, improper network settings in customer owned equipment causing external network failures or disruptions of Nextgen or other networks;
 - e) Copyright or trademark violations.
 2. The Customer is responsible for the purchase, installation and maintenance of a network card to utilize the Cable Modem service. Any other hub or network equipment utilized by the customer must be PPPoE compatible.
 3. Cable Modem service is considered operational and functioning when successfully tested at the internal jack location. The interface and operation of Cable Modem service on network hubs, routers or other network equipment is the responsibility of the Customer. The Customer will be responsible for any charges associated with a technician site visit that is deemed to have resulted from circumstances related to the equipment owned by the Customer.
 4. Duties and Responsibilities of Nextgen. Nextgen will be responsible for providing the Customer with access to the Internet. Nextgen, however, shall not be reliable to the Customer for any delay in performance due to force majeure, strikes, acts of God or other delays beyond its control. Nextgen will not be liable for any charges, damages losses or replacement of any Customer owned equipment or data that is deemed to result from work performed on the Customer's equipment by Nextgen technicians at the Customer's request.
 5. End Users Conditions. The Customer hereby stipulates and agrees that it will not allow any dial up or other connection or access to its Internet access through modems or any other means.
 6. Indemnification. The Customer agrees to hold Nextgen, its officers, agents and any of its members harmless from any liability arising from special, indirect or consequential damages including but not limited to any loss of profits, loss of opportunity or any other loss which may result from the use of, misuse of or lack of availability of Internet access by Nextgen. The Customer agrees to hold Nextgen, its officers, agents and any of its members harmless from any liability arising from the inability to access the Internet continuously at the maximum potential speed and from the inability to access any singular web location or function.

Notice to Internet Users:

You are about to embark on an adventure that spans the globe. Information can be accessed across countries and cultures. These sources of information belong to many different organizations, companies, governments and people around the world. Certain Internet services may contain language or pictures which some individuals may find offensive, inflammatory or of an adult nature. Such contents are not the responsibility of Nextgen Communications, LLC. We do not endorse such materials and disclaim any and all liability for their contents.

Signature of Individual or Person Authorized for Group

Date