



The following Nextgen Communications, LLC disclosures are in reference to the FCC Open Internet Rules.

Service Description

Service Offerings

Nextgen Communications, LLC offers broadband ISP services directly to end user customers. Pricing and broadband speeds for direct Internet connectivity is provided to these end user customers via standard application with terms of service.

Glenwood City Standard Pricing and Broadband Speeds:

	Upload	Download	Price
Residential Economy Plan	128K	1MB	\$19.95
Residential Basic Plan	256K	2MB	\$29.95
Residential Plus Plan	256K	3MB	\$39.95
Residential Max Plan	512K	4MB	\$49.95
Business Plan	768K	5MB	\$69.95

Custom plans are available on an individual contract basis.

Downing and Boyceville Standard Pricing and Broadband Speeds:

	Upload	Download	Price
Cable Internet with Video 512K Plan	512K	512K	\$19.95
Cable Internet with Video 1.5MB Plan	1.5MB	1.5MB	\$29.95
Cable Internet with Video 3MB Plan	3MB	3MB	\$39.95
Cable Internet without Video 512K Plan	512K	512K	\$29.95
Cable Internet without Video 1.5MB Plan	1.5MB	1.5MB	\$39.95
Cable Internet without Video 3MB Plan	3MB	3MB	\$49.95

Performance

Nextgen Communications, LLC offers a speed test site to any customer. It can be accessed this web address: <http://speedtest.airstreamcomm.net/>

Congestion Management

Nextgen Communications, LLC does not implement any congestion management techniques. Nextgen Communications, LLC engineers and operates its network to accommodate the necessary traffic requirements, with ample capacity and redundancy to address peak traffic levels in the case of a partial network outage. In the event of congestion, all traffic is classified as best effort.

Content, Applications, Service and Device Providers

As a full service Internet Service Provider, Nextgen Communications, LLC delivers a full suite of Internet-based applications. These include:

- Email
- Web Hosting
- File Transfer Protocol

Nextgen Communications, LLC does not discriminate against any customer traffic. It utilizes network management techniques that are equal and standard across all user applications. We do not modify our network to make our directly served applications perform better than applications a user would access over the general Internet. For example, Nextgen Communications, LLC does not manipulate our network to perform better for customers accessing Nextgen Communications, LLC email servers versus its customers accessing Google's gmail servers.

The network management practices employed by Nextgen Communications, LLC do not differ between our directly offered applications to those general applications offered over the Internet.

Security Measures

For customers with statically assigned IP addresses, Airstream Communications blocks outbound traffic on TCP Port 25 to any outbound email servers other than Airstream's email servers in an effort to prevent email spam attacks originating from compromised customer devices on the Nextgen Communications, LLC network.

In the event of a Denial of Service (DoS) attack, Distributed Denial of Service (DDoS) attack, spoofing or other malicious traffic, Nextgen Communications, LLC will implement inbound and outbound traffic filtering and/or blocking on specific source and destination IP addresses. These actions will be performed to ensure reliability and availability of the Nextgen Communications, LLC network. These actions will not be utilized for normal Internet applications and traffic. In the case of any suspicious or malicious network activity, notification and forensic information will be made available to the appropriate law enforcement and network security resources for investigation.